APPLN, FILING DATE: JANUARY 23, 2001
TITLE DATA MODEL FOR AUTOMATED SERVE
INVENTOR(S): GLENN FERGUSON ET AL
APPLICATION SERIAL NO: 09/766,652 SHEET 1 of 16

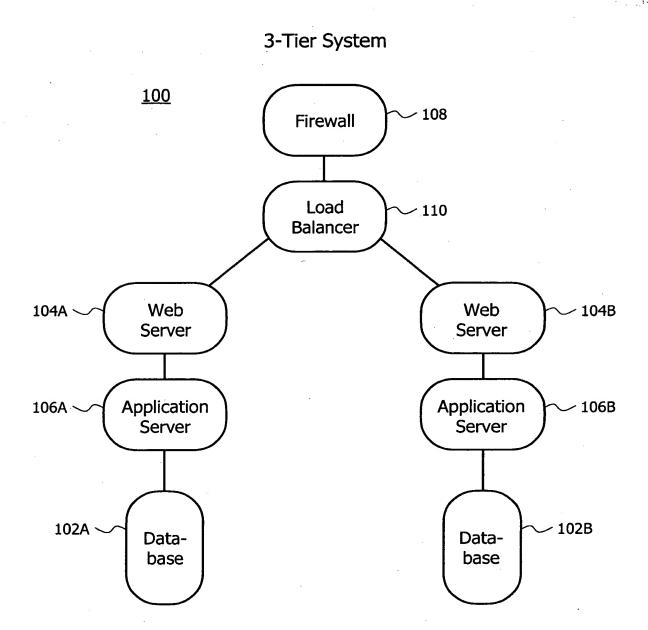


FIG. 1

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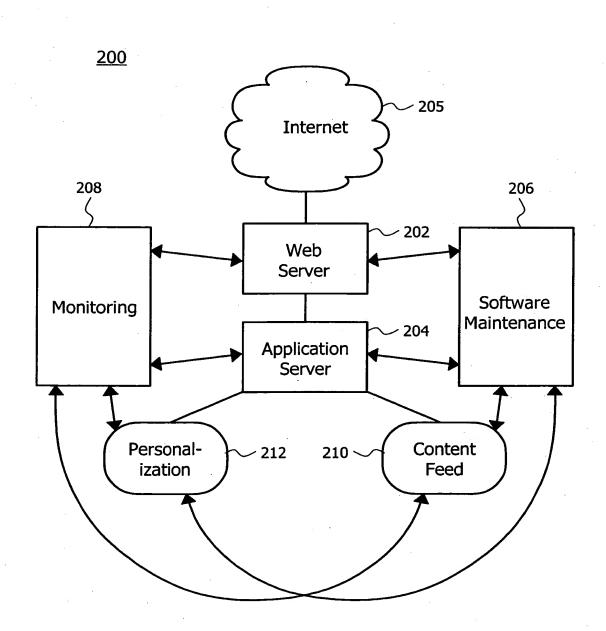


FIG. 2

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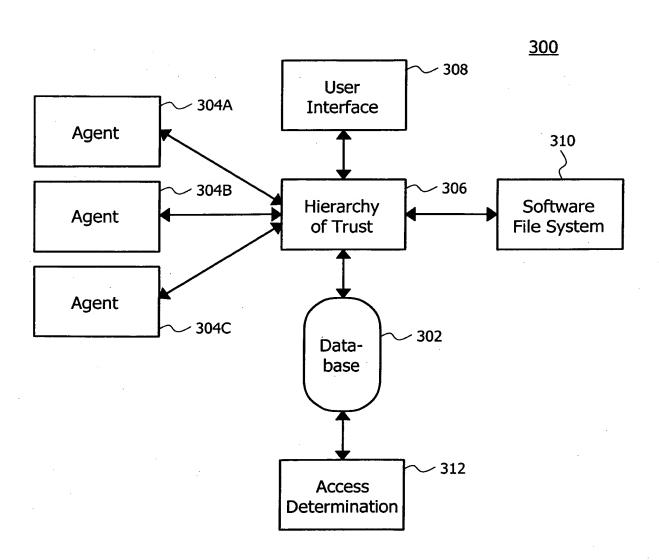


FIG. 3

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Customer Role Package

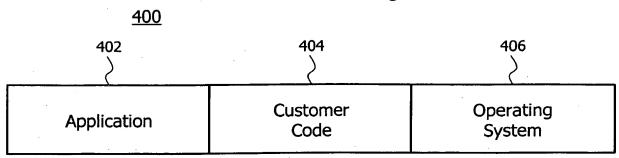


FIG. 4

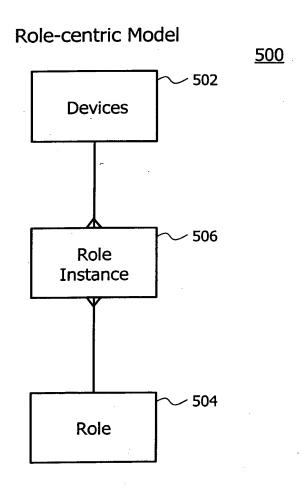


FIG. 5

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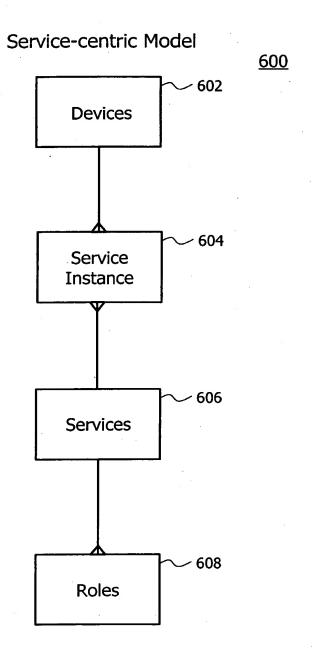


FIG. 6

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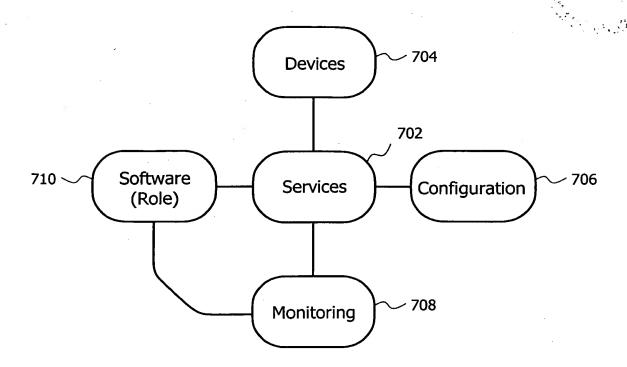


FIG. 7

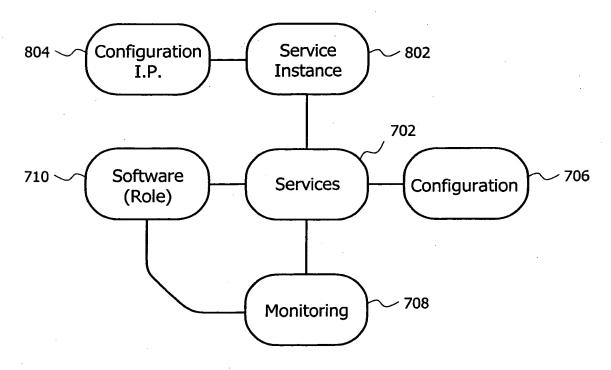
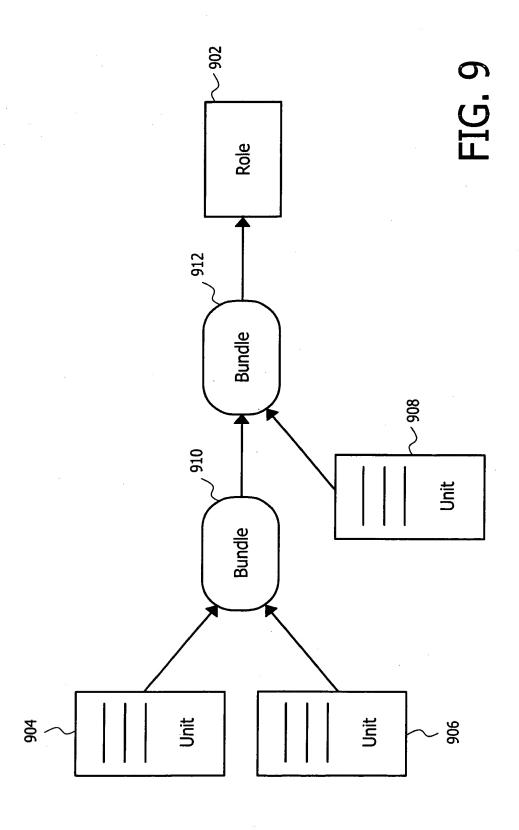


FIG. 8

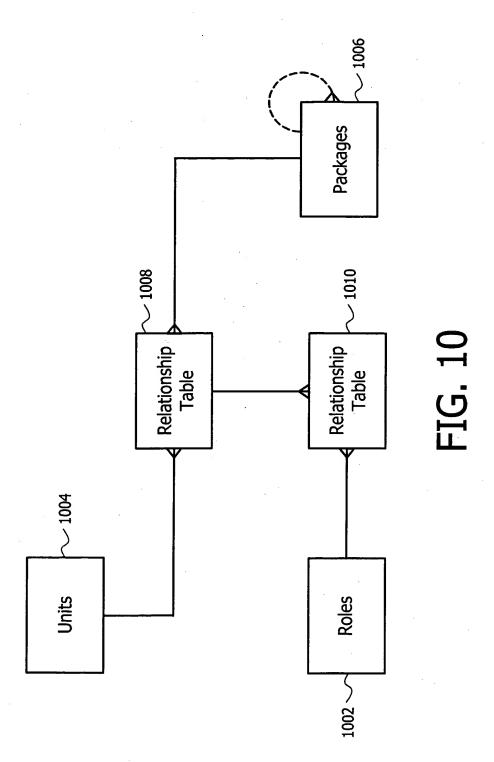
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INVENTOR(S): GLENN FERGUSON ET AL
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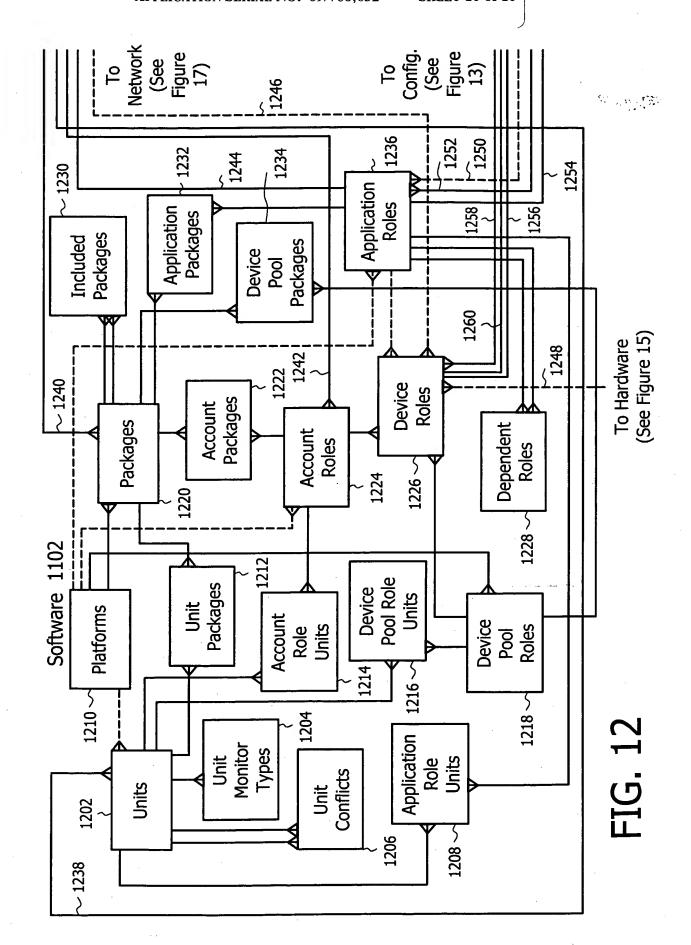


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TITLE: DATA MODEL FOR AUTOMATED SERVER
INVENTOR(S): GLENN FERGUSON ET AL
APPLICATION SERIAL NO: 09/766,652 SHEE **SHEET 9 of 16** Queues (See Figure 18) (See Figure 16) DNS Network (See Figure 17) (See Figure 15) FIG. 11 Hardware ~ 1102 Configuration (See Figure 13) Monitoring (See Figure 14) (See Figure 12) Software 1100

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TITLE A DATA MODEL FOR AUTOMATED SERV INVENTOR(S): GLENN FERGUSON ET AL APPLICATION SERIAL NO: 09/766,652 **SHEET 11 of 16** To Software To Network 1 1340 Figure 17) Figure 12) (See (See \sim 1336 (See Figure 16) To DNS 1338 1254 1258 1252 Component Type 1326 1324 Role Config. Status Device Values 1322 1260 1334 Confirgurations Role Config. (See Figure 15) 1318 1320 Device To Hardware Role Device History Roles 1316 1330 1310 1332 Interface IP Type Device Role IP Host Virtual IPS 1312 \sim 1328 To Monitoring (See Figure 14)

Conduits

1306

-1250

Configuration 1104

Services

1314~

-1302

Model MFG

1308

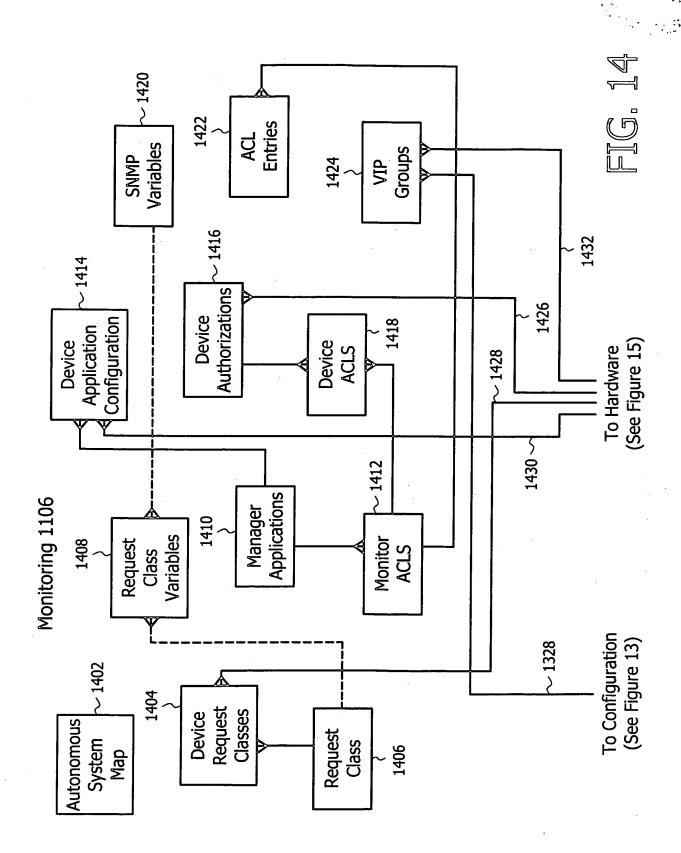
1304

Component **Objects**

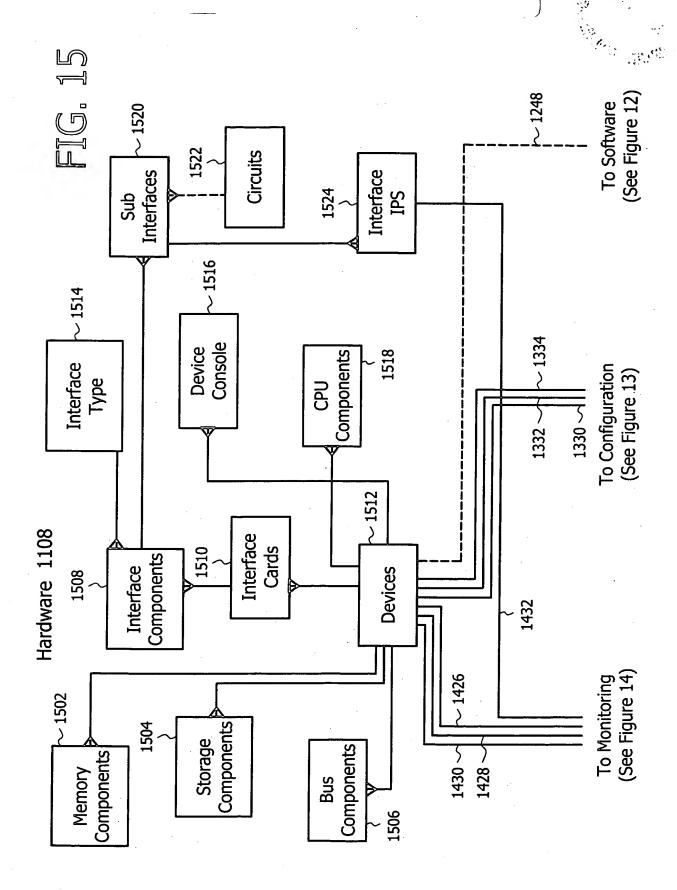
FIC. 13

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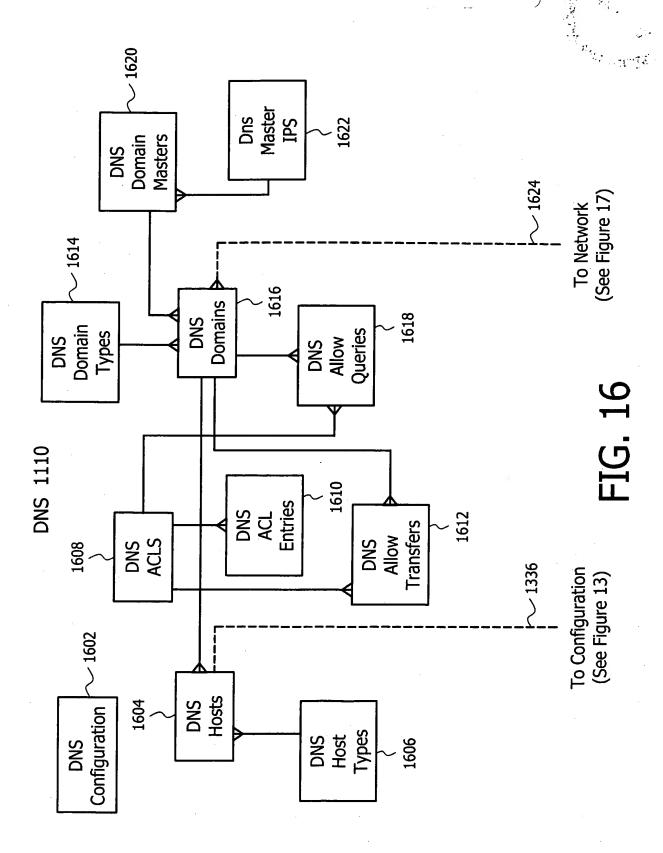


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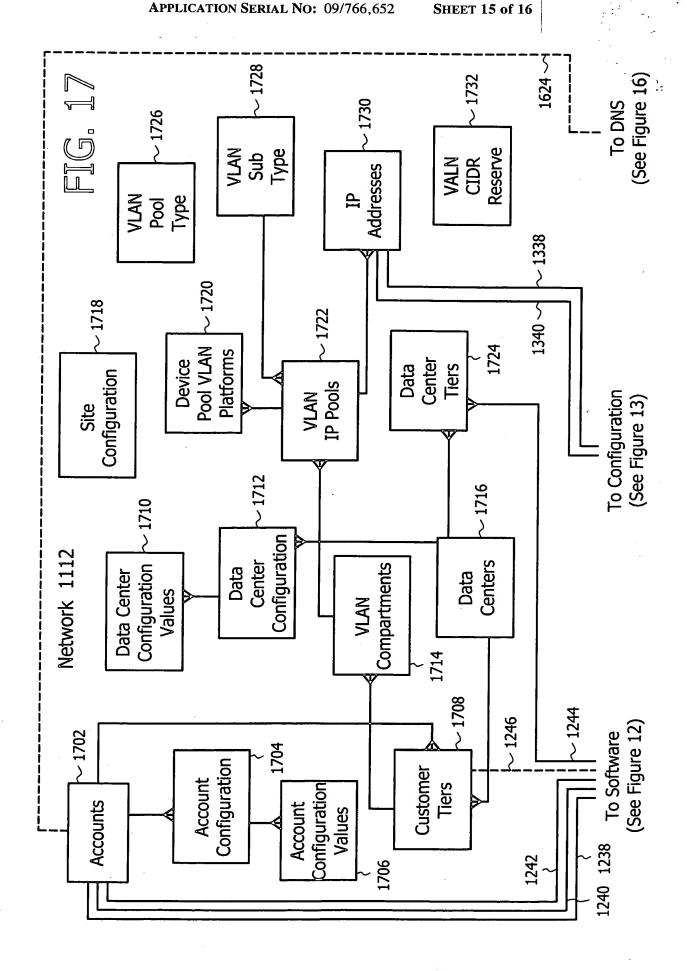


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INVENTOR(S): GLENN FERGUSON ET AL
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